#### SCIENCE COMMUNICATION STARTER KIT

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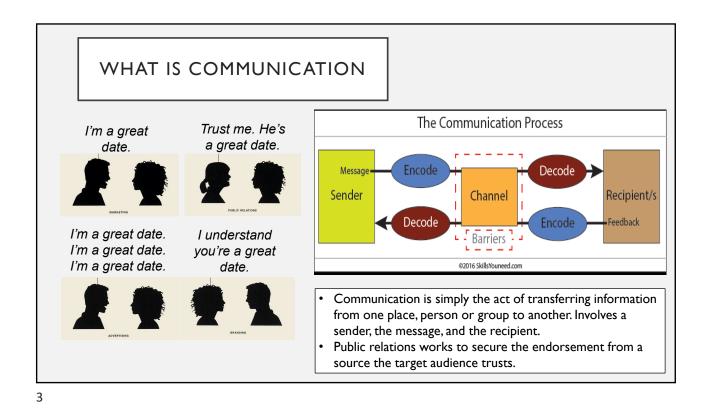
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Well Done Nutrition, LLC



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### The definition and application of communication sciences, and details to assess how nutrition information influences communication strategies Information on how and when to use nutrition communication strategies to 幅 influence behavior Background on when to apply appropriate theoretical frameworks to inform nutrition and health communications WHAT THIS KIT Tips to tailor behavior change messages based on attributes of the target population, including factors like health literacy and numeracy **CONTAINS** Details on how to select communication channels that are appropriate and feasible, and deliver communications campaigns that resonate with the target population Insight on how to create an evaluation plan that tests process and outcome variables and is both rigorous and feasible Background on the factors affecting the effective communication of nutrition research



## WHAT IS NUTRITION COMMUNICATION

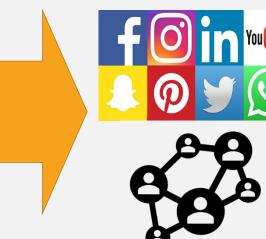
- 'Nutrition communication' can be defined as the process by which nutrition knowledge is converted into dietary change.
- Dietary goals for populations and food-based dietary guidelines for individuals constitute the starting point for nutrition communication.
  - Population-based approach
  - Group-based approach
  - Individualistic approach



Rayner MJ. Nutrition communication from theory to practice: some future perspectives. Forum of Nutrition. Vol. 56. 2003.

## MANY APPROACHES TO CHOOSE FROM

- Population-based approach
  - Dietary Guidelines for Americans, TV, Radio, Newspaper, Internet, Printed materials, Direct mailing, Posters
- Group-based approach
  - Lectures, Demonstrations, Grocery store tours
- Individualistic approach
  - Personal contact, Home visits, Personal letters



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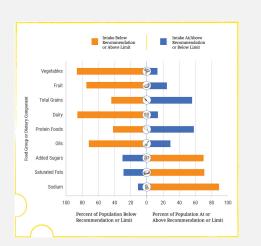
### FACE-TO-FACE OR NOT?

### Table 1: Some relative advantages and disadvantages of face-to-face and mass media approaches

	Advantages	Disadvantages	
Face-to-face	Interactive	Expensive	
	• Reliable	Penetration weak	
	Provides social support	May encourage dependency	
	Allows for personalising	May not be acceptable to many people	
	Allows for modelling		
	Appropriate sequencing easy		
	• Follow-up easy		
	Cheap per contact	Weak engagement of users	
	Large numbers reach	Unreliable	
	More acceptable for many people	Dilution of content	
	May stimulate self initiated change	Follow-up difficult	
	Potential for further development through modem technology		

## WHEN TO USE NUTRITION COMMUNICATION

- Nutrition education
  - Potential benefits of foods and food components
  - Address nutrition-related concerns: heart health, weight, cancer, etc.
- Restricting misinformation about nutrition
  - Seen when patients, clients or consumers want to take an active role in their health – people are learning to question their food and what is in it, but not all sources of information are created equal.
- Improve nutritional status
- Provide clarification on trending nutrition topics
- Empower clients and patients to make and stick with behavior change
- To ensure better use of food and nutrition resources



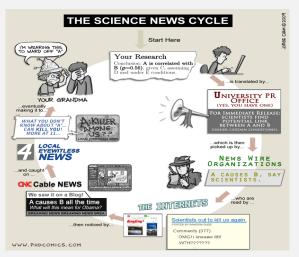
## 10 Top Trending Diets of 2019, According to Google

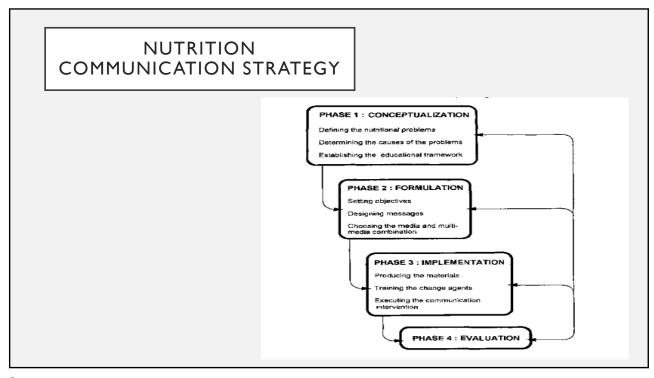
People in 2019 were obsessed with fasting, weight loss supplements, and a diet created by a reality TV power couple.

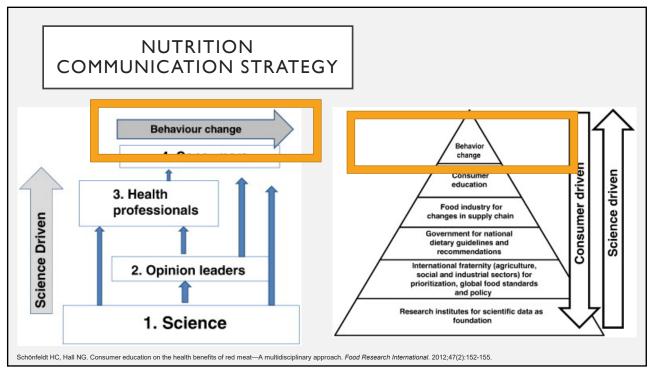
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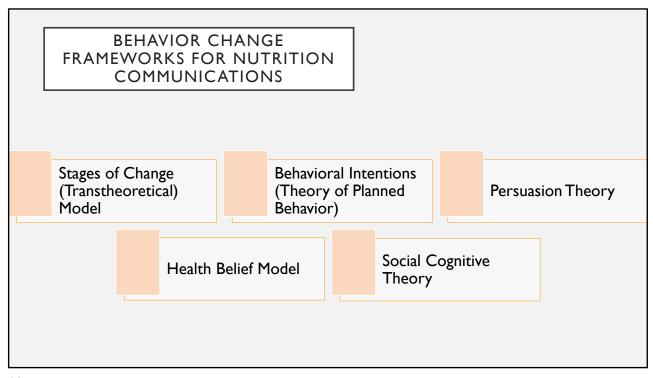
## WHEN TO USE NUTRITION COMMUNICATION











## MEMORABILITY AND ACTIONABILITY

### Memorability

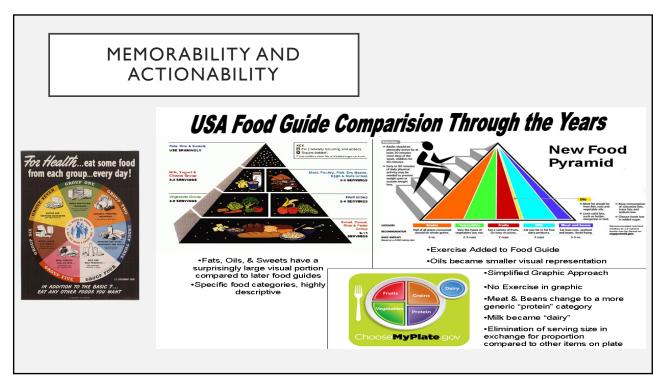
• Memorability is a necessary criterion for an effective guideline because, in order for people to do a newly prescribed action, they must first remember what that recommended action is.

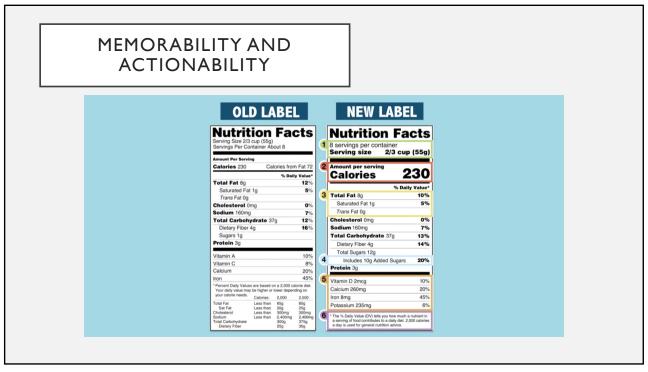
### Actionability

• Even when remembered, there are still many cognitive and social barriers to action, and effective guideline design needs to work around these barriers. Actionability helps overcome these barriers.

Memorability	Actionability
Simplicity Ease of Visualization Chunking Embedding Triggers	Simplicity Ease of Visualization Embedding Triggers Specifying When to Act Subjective Norms

Ratner RK, Riis J. Communicating science-based recommendations with memorable and actionable guidelines. Proc Natl Acad Sci USA. 2014;111(Suppl 4):13634–13641.





## TOOLS FOR NUTRITION COMMUNICATION - MESSAGE

- Message
  - Formulation of an idea or concept
  - There are four elements involved in designing an effective single message:
    - Good content the message supports changes, beliefs or activities already present in the community.
    - Good message the message is characterized by high technical quality.
    - Good channel use the selected channel has a broad reach and is accessible to the audience.
    - Good audience knowledge the message is relevant to, and well accepted by the audience – use of hashtags.



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#### TOOLS FOR NUTRITION **COMMUNICATION - CHANNEL** Facebook, YouTube continue to be the most widely Channel of communication used online platforms among U.S. adults % of U.S. adults who say they ever use the following online platforms or · Use all available channels messaging apps online or on their cellphone 80% · Address a single problem or behavior YouTube 73% Communicate a single well-focused message 60 · Are specific and relevant to the target audience Instagram 37 Snapchat and Instagram are especially popular among 18- to 24-year-olds Pinterest 28 LinkedIn 27 Snapchat 24 Twitter 22 WhatsApp 20 Reddit 11 2012 2013 2014 2015 2016 2017 2018 2019 YouTube Note: Pre-2018 telephone poll data is not available for YouTube, Snapchat and WhatsApp. Comparable trend data is not available for Reddit. 33 million Source: Survey conducted Jan. 8-Feb. 7, 2019. PEW RESEARCH CENTER

## TOOLS FOR NUTRITION COMMUNICATION - CHANNEL

### Communication Channels

Social media — for short messages, snippets of content, graphic-heavy content, two-way communication

Examples: Facebook, Twitter, Pinterest, Instagram

Print materials — for static content, visual content, reproducible content

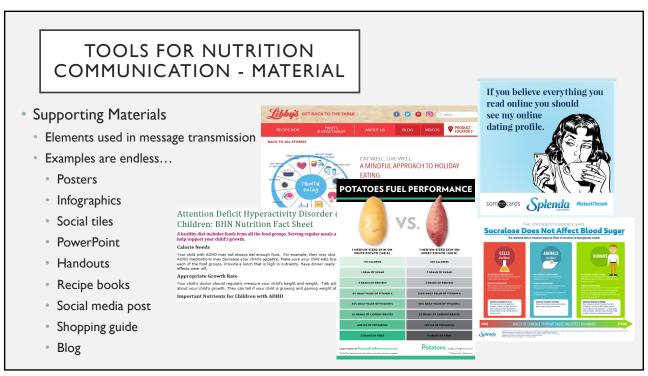
Examples: handouts, brochures, posters

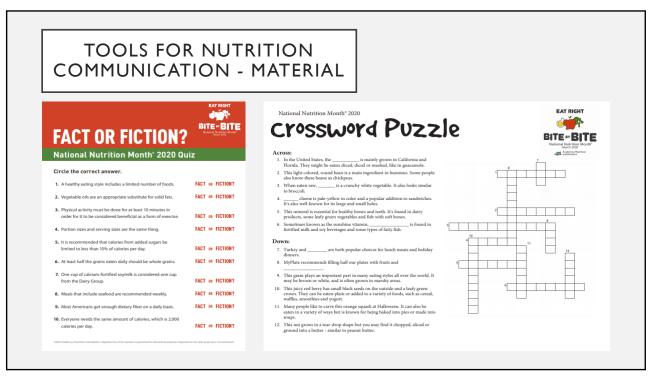
Digital content — for dynamic content, how-to tutorials, information available on-the-go Examples: websites, blog posts, videos, apps

Mass media — for large-scale public health campaigns

Examples: radio, TV, newspapers, news websites

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### **DEVELOP AN ACTION PLAN**

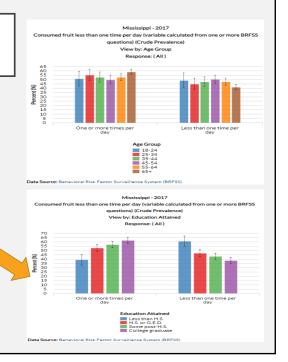
- 1. What is your subject of interest?
- 2. What is the medium of your choice? Videos/Film, Science Art, Social Media, Writing/ Blogging, Other?
- 3. Establish a target audience.
- 4. Chose a platform to voice your action Instagram, YouTube, Facebook etc.
- 5. What are the skills you are proficient in, what are the skills you need to work on, what are the resources you have access to?

Content adapted from conference: Wonder Women in STEM, 2019

# CREATING NUTRITION EDUCATION MATERIALS THAT SUPPORT COMMUNICATION OBJECTIVES

#### I. Know your audience

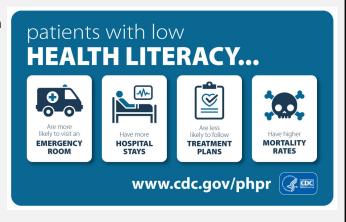
- To best tailor your communications materials, first define your audience with as much detail as possible.
- · What are the demographics characteristics?
- What is their primary language?
- What is their reading ability, education level and level of health literacy?
- Are there relevant cultural practices to keep in mind?
- Do they have specific nutritional or health concerns?
- · What are barriers to behavior change?
- What are motivators for behavior change?
- Through which types of media do they receive health messages?



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## THE ROLE OF HEALTH LITERACY

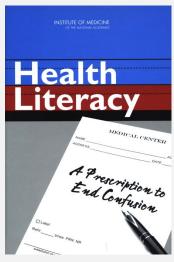
- Most health information is not understood by the people for whom it was intended.
- A growing body of evidence is linking limited health literacy to poor health knowledge, behaviors, and outcomes.
- Addressing health literacy is increasingly seen as a way to improve preventive care and reduce health disparities.



Kindig, DA, Panzer AM, Nielsen-Bohlman, L, eds. Health literacy: A prescription to end confusion. National Academies Press, 2004

### WHAT IS HEALTH LITERACY

- "...the degree to which individuals have the capacity to obtain, process, and understand basic health information needed to make appropriate health decisions and services needed to prevent or treat illness."
- 90 million Americans have inadequate health literacy.
- 36% of the adult participants had basic or below basic health literacy skill - National Assessment of Adult Literacy (NAAL).



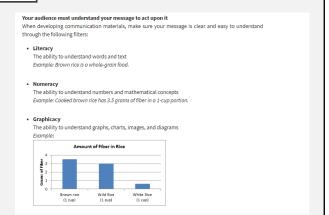
Kindig, DA, Panzer AM, Nielsen-Bohlman, L, eds. Health literacy: A prescription to end confusion. National Academies Press, 2004.

Cutilli CC, Bennett IM. Understanding the health literacy of America: results of the National Assessment of Adult Literacy. Orthop Nurs. 2009;28(1):27–34.

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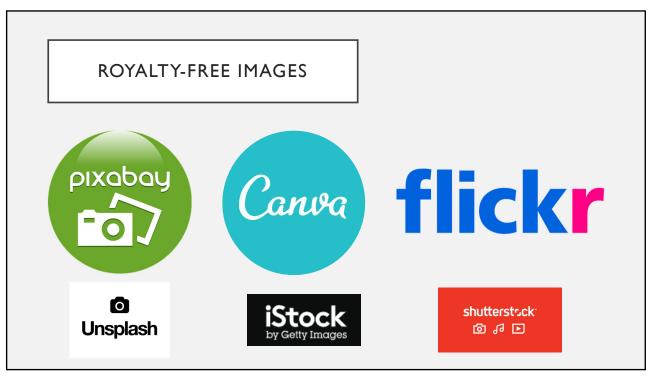
# WHY DOES HEALTH LITERACY MATTER FOR NUTRITION COMMUNICATIONS

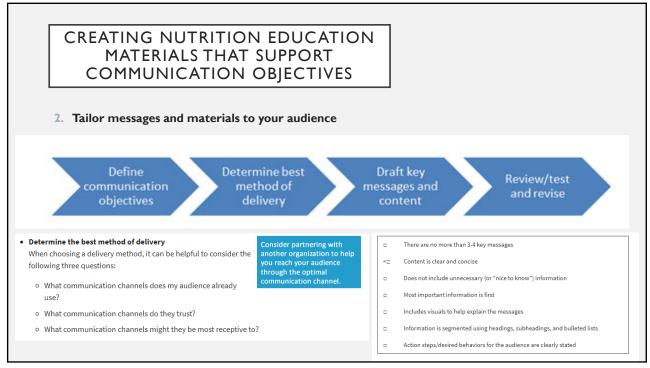
- Understanding nutrition information often requires understanding complex scientific concepts.
- Patients have trouble interpreting and acting on nutrition information.
- Prevalence of nutrition-related chronic diseases and necessity for patients to be empowered to interpret and apply nutrition information.



Kindig, DA, Panzer AM, Nielsen-Bohlman, L, eds. Health literacy: A prescription to end confusion. National Academies Press, 2004.

Cutilli CC, Bennett IM. Understanding the health literacy of America: results of the National Assessment of Adult Literacy. Orthop Nurs. 2009;28(1):27–34.





# CREATING NUTRITION EDUCATION MATERIALS THAT SUPPORT COMMUNICATION OBJECTIVES

#### 3. Use plain language

- Plain language is language your audience can understand the first time they read or hear it. Plain language is written using words, sentences, and
  phrasing that your audience understands and feels comfortable with. No single technique defines plain language. Plain language is defined by results
   — it is easy to read, understand, and use.
- Organize materials with the reader in mind
- Address separate audiences individually
- Use simple headings
- Use pronouns such as "you"
- Write in the active voice
- Use short sentences
- Include examples
- Choose common everyday words
- Use an appropriate reading level
- Create simple lists and tables
- Focus on positive actions
- Use visuals
- Test your materials

Instead of	Try	
Consume	Eat or drink	
Overconsume	Eat too much	
Adequate	Enough	
Lipids	Fat	
Hypertension	High blood pressure	
Cardiovascular	Heart	
Mortality	Death	

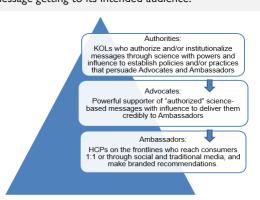
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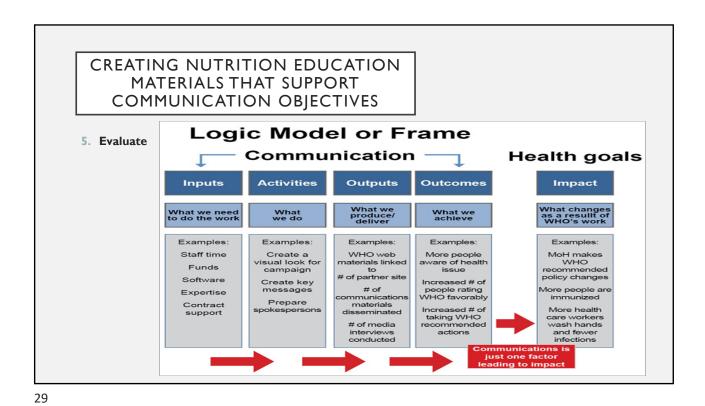
# CREATING NUTRITION EDUCATION MATERIALS THAT SUPPORT COMMUNICATION OBJECTIVES

### 4. Maximize impact through partnerships

 Communication partnerships are important because they bring organizations together to communicate a shared message. By speaking with one voice on a topic, professionals and organizations can maximize their message output and increase the chances of their message getting to its intended audience.

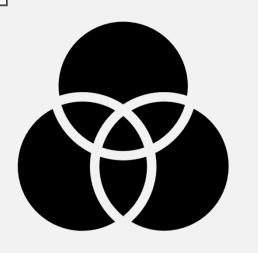


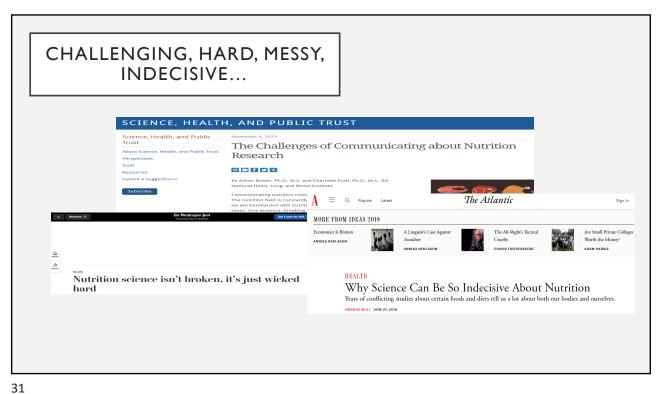


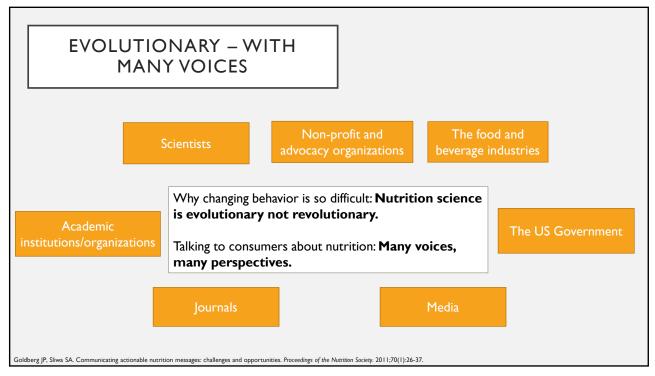


CREATING NUTRITION EDUCATION
MATERIALS THAT SUPPORT
COMMUNICATION OBJECTIVES

- Convey the big picture.
- Be inclusive.
- Encourage personalization.
- One size does not fit all.
- Empower change.
- · Harmonize efforts.









PRESS RELEASES AND HEADLINES

- The power and the problem of press releases
- The media: headlines v. content

NEWS RELEASE 28-FEB-2020

High sugar diet may impair metabolic health & maternal care after pregnancy SOCIETY FOR ENDOCRINOLOGY

One change can make diet more planet friendly

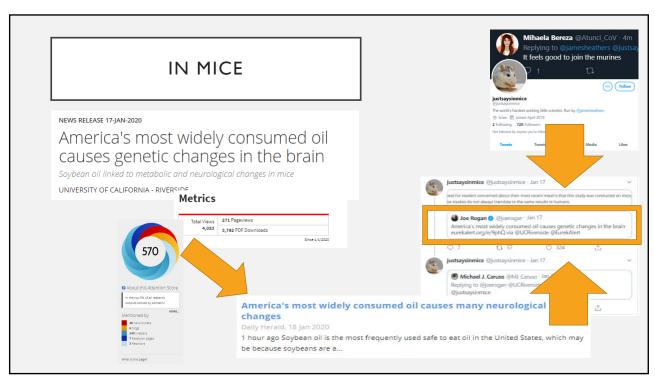
Using simulation and diets of 16,000 people, scientists discover how to cut your diet

climate impact in half

AMERICAN SOCIETY FOR NUTRITION

I Fooled Millions Into Thinking Chocolate Helps Weight Loss. Here's How.







# IS ALL HOPE FOR COMMUNICATING NUTRITION RESEARCH LOST?

- Not a delivery mechanism for scientific messages own views and agendas.
- Respond to the media's desire for simplicity and not reject it.
- Both want the same thing, ethical and professional obligations.
- Beneficial for the scientific community.
- Not communicating to media using media to communicate with a variety of audiences.
- Take the time to explain research in language that journalists can understand, including all press releases that are issued.
- Work together to spread accurate messages that are reliable and return trust to nutrition science.

perg JP, Sliwa SA. Communicating actionable nutrition messages: challenges and opportunities. Proceedings of the Nutrition Society. 2011;70(1):26-3

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### QUESTIONS TO ASK

#### TABLE 1

Key questions to assist in translating science for consumers

- Will this communication enhance public understanding of diet and health?
- Have I put the study findings into context regarding those to whom the findings apply and the way they fit in with previous research?
- Has the study or have the findings been peer-reviewed?
- Have I disclosed the important facts about the study, including the study design and any limitations?
- Have I disclosed all key information about the study's funding?
- Have I clarified dietary risks and benefits?
- Have I communicated about the study in simple, understandable language?
- Have I met the needs of the media by responding to inquiries in a prepared and timely fashion?

Miller GD, et al. From nutrition scientist to nutrition communicator: Why you should take the leap. The American Journal of Clinical Nutrition. 2006;83(6):1272-1275.

### QUESTIONS TO ASK

#### — вох *5* —

#### PR News Release Review Criteria

Does the news release ...

- 1. Adequately discuss the costs of the intervention?
- 2. Adequately quantify the benefits of the treatment/test/product/procedure?
- **3.** Adequately explain/quantify the potential harms of the intervention?
- 4. Evaluate the quality of the evidence?
- 5. Commit disease-mongering (e.g., exaggeration of a condition)?

- **6.** Identify funding sources and disclose potential conflicts of interest?
- 7. Compare the new approach with existing alternatives?
- **8.** Establish the availability of the treatment/test/product/procedure?
- 9. Establish the true novelty of the approach?
- 10. Include unjustifiable, sensational language, including in the quotes of researchers?

### **News Story Review Criteria**

Identical to the list above, except for criterion 6 and 10:

Does the story...

- 6. Use independent sources and identify conflicts of interest?
- 10. Appear to rely solely or largely on a news release?
  SOURCE: Health News Review https://www.healthnewsreview.org.about-us/review-crit

Miller GD, et al. From nutrition scientist to nutrition communicator: Why you should take the leap. The American Journal of Clinical Nutrition. 2006;83(6):1272-1275.

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# TRANSLATING NUTRITION RESEARCH FOR PATIENTS, CLIENTS AND CONSUMERS

Specify the information's source and legitimacy.	Clarify the audience(s) to whom results apply.	Distinguish between correlation and causation.	Quantify the true size of the benefits (or harms) of the intervention or exposure of interest.	Identify strengths and limitations, including potential biases.
Reputable peer-reviewed journals and major scientific and professional health or medical organizations typically are sound sources. Findings presented at professional conferences may be solid, but aren't yet peer-reviewed and should be identified as preliminary.	Results of cell and animal studies aren't guaranteed to translate to free-living human subjects, and results of human studies in specific populations (for example, young, overweight men with diabetes) may not apply to other populations.	Epidemiologic (ie, observational) studies aren't designed to support cause-and-effect conclusions as randomized controlled trials are. Avoid language suggesting a cause-and-effect relationship the study design doesn't warrant. This can help prevent audiences from overestimating a study's meaning.	It may be accurate to say that a particular behavior intervention led to a three-fold increase in weight loss compared with the control (relative difference). But it may be less impressive if the difference between the groups was a 3-lb vs a 1-lb loss (absolute difference).	Strengths and limitations often are outlined in the discussion section of a research article. As discussed earlier, these include things such as sample size or adjustment for other (confounding) variables that could influence results.

# TRANSLATING NUTRITION RESEARCH FOR PATIENTS, CLIENTS AND CONSUMERS

#### Interpret results from a neutral Put findings in the context of the Stay within a comfort level of point of view broader literature expertise. Personal ideology, ethnicity, or political If the topic is less familiar, consult or refer Population recommendations are derived orientation can lead to promoting or from a body of evidence, and single to a more knowledgeable source. downplaying research results that are studies rarely stand alone as conclusive. Avoiding an uncertain or weak response more or less consistent, respectively, with Explain how a new study fits with can help preserve professional credibility. one's views. Health professionals need to previous work. If results are contrary to guard against a natural tendency to what the weight of the literature shows, reduce cognitive dissonance, whereby offer a possible explanation (for example, one disregards information incompatible poor adherence to the intervention) and with an existing perception. evaluate the significance of the different results

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## COUNTERING NUTRITION MISINFORMATION - DIETITIANS

- · Keep tips consistent, positive, short, and simple.
- Avoid speaking in nutrition jargon.
- Be careful when using buzzwords the consumers might relate with but imprecisely understand.
- React continually to misinformation, but do not be an alarmist. If you constantly
  proclaim danger about food, people will soon believe that nothing is really dangerous.
- · Debates about inconclusive research findings should be minimized.
- · Stay inside your area of expertise.
- Emphasize improvement, not perfection.
- Make the benefit to the consumer clear.
- Be specific; describe an action (eg, "eat more broccoli").
- Show how all foods fit into a healthful lifestyle. Do not perpetuate the "good foods/bad foods" myth.
- Do not make unrealistic promises; describe realistic outcomes.
- Provide examples of foods and activities that reflect the lifestyle, preferences, and culture of your audience.

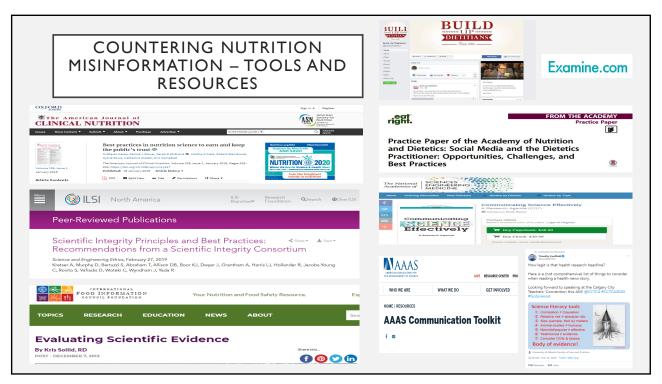
Food Marketing Institute. The Dietary Guideline Alliance. Reaching Consumers with Meaningful Health Messages. 1996 (Available at: http://www.fmi.org/consumer/liazy/. Accessed March 1, 2020.

# COUNTERING NUTRITION MISINFORMATION – NUTRITION SCIENTISTS

- Put the study's findings into context.
- Communicate the study's findings in simple language.
- Discuss study limitations or contradictions with other studies.
- Disclose all key information about the study's findings.
- State that scientific research is evolutionary, not revolutionary.

Ayoob KT, Duyff RL, Quagliani D. Position of the American Dietetic Association: Food and nutrition misinformation. Journal of the American Dietetic Association. 2002;102(2):260-266.

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## PROFESSIONAL DEVELOPMENT OPPORTUNITIES

General SciComm Training
ComSciCon
Sci Comm Camp
Science Talk Coneference
Inclusive SciComm Symposium

Entrepreneurship Training
Student Entrepreneur Program
Chaifetz Center for Entrep.
Global Student Entrepreneur Award
NSF Innovation Corps

SciComm Writiing
Natl.Assoc. Sci. Writers
NPR Scicommers
Massive Science Consortium
SAI Stories in Science

SciComm Media Training
Jackson Wild Media Lab
HASTAC Fellowshipe
Imagine Science Films
Int.Wildlife Film Fest Lab
AAS Mass Media Fellowship

Content adapted from conference: Wonder Women in STEM, 2019

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### **RECOMMENDED ACCOUNTS**

- Twitter
  - @PhutureDoctors
  - @heysciencesam
  - @Also\_Ascientist
  - @geniuslabgear
  - @SusannaLHarris
  - @jenheemstra
  - @ComSciCon
  - @ScienceTalkOrg

- Instagram
- @andytherd
- @the.nanotechgirl
- @the\_daily\_biologist
- @the.hormone.dietitian
- · @science.sam
- @prasha\_dutra
- @beyond.the.ivory.tower

@onemorebite.nutrition

- @jessihoffman\_phd
- @rogernutritionist
- @scientist\_rhi
- Content adapted from conference: Wonder Women in STEM, 2019

